

# Access Statement for Two Hoots Campsite



## Introduction

Two Hoots Campsite is a small friendly quiet and secluded site, in a pretty rural setting, approx. one and a half acres of level grass, lined from the lane with a bluebell copse.

It has open views across grassland to the front with woods beyond and beautiful far-reaching views.

We strive to ensure all visitors enjoy the facilities and surroundings within Two Hoots Campsite. If you have any queries or concerns please let us know in person or by telephone or email as below. Thank you.

## Pre-Arrival

Pre-booking is necessary for all. If booking Shepherds Huts or Camping Pods this is achievable direct from our website. Due to the narrow access lane booking for touring vans is also necessary, either by email or telephone to enquire about availability. You will be asked to complete a booking form (which can be found on our website) before we can complete your booking.

Access is via the A31 only; area maps and a photo of the access lane is available to view on our website.

Once booked you will receive booking confirmation via e-mail along with detailed directions, site map and local visitor information.

We ask visitors who have any special needs or requirements to let us know on booking; we will try our best to accommodate. We are more than happy to lend a hand should you need help to set up, unpack and re-pack.

## Arrival and Car Parking Facilities

The campsite is classed as open all year with level pitches, shepherds huts and camping pods. The access roadway into the site and along the centre of the site is a gravel road.

Cars can be parked next to the touring pitches; further gravel parking places for each unit near the entrance. Admission to the site is from 3pm with departure before 10:30am for huts and pods or 12 midday for touring vans.

There is an additional designated disabled parking space conveniently situated in close proximity to the utility building.

There is no reception area at present. Please pull in completely off the road well into the campsite roadway on the right, so as not to block the lane or the driveway in. As you do this you will see a large parking area. If no one comes to meet you please go to the rear of the building and ring the bell on the white door or phone the mobile number and someone will be along to show you to your pitch, hut or pod.

## Touring pitches.

We have five hard-standing pitches and electric hook-up at 16 amps if required. These are metered, the cards are purchased direct from site. If you have not used these before we are happy to explain and show you. If you wish we can load the meter and show you the amount so you can monitor your usage daily giving you a guide and pay at the end. The hook-ups are within 20 meters of each pitch.

## Drinking Water, Chemical Disposal Point, Waste Water and Recycling Centre Points

All are conveniently sited on the campsite and clearly marked.

## Pets

We do not accept pets onsite, with the exception of guide/aid dogs which must be booked in well in advance of the stay. They must be kept on a lead at all times, refrained from repetitive barking and accompanied at all times.

We have no dog walking provisions onsite so will need to be exercised off site and cleaned up after. No dogs are to be left unattended in a car or unit.

## **Notice board and Site Book**

Here you will find emergency contact details, taxi and bus information, caravan repairers hairdressers, local shops for amenities etc.

## **Shepherds Huts**

The Huts are situated in the field in front of the campsite. Access is via a footpath through a pedestrian gate from the campsite with designated parking spaces on site.

## **Eco Camping Pods**

The pods are tucked within a bluebell copse that runs the length of the campsite. One of these pods has a removable ramp with gentle slope leading to the porchway with French doors and a low threshold.

## **Toilets and Showers**

The toilets and showers for users of pods and huts are situated within the traditional farm building along the copse side of the campsite. Although we do have some wheelchair friendly facilities the access to them is not wheelchair friendly at present. We fully intend to undertake this work in the future.

Shower tokens can be found just inside the kitchen area in a dish to the left hand side on the counter; please take one as you need, they are replaced regularly.

## **Kitchen**

We have a small kitchen for users of the shepherds huts and camping pods situated at the back of the building under the walk-way. There is a kettle, microwave, fridge, coin operated washing machine and tumble dryer. To one side of this building and half under the roof there is a drying line. Manuals for each machine are in a folder within the kitchen.

## **Emergencies**

A first aid kit is located in the kitchen on view and clearly marked.

Fire extinguishers can be located adjacent to the recycling point, in each hut and pod, inside the kitchen and at the rear of the building. In the case of emergencies there are two red push buttons, one is located on the side of the building, the other outside the kitchen. They will sound a very loud alarm, the kitchen button can be twisted clockwise to silence the alarm, the other alarm can not be silenced, it requires a special key to silence it which is held with the owner/site warden.

Owners/site warden can be contacted either onsite or by mobile phone which is clearly marked on the notice board and in the site book along with all other emergency details, like local Hospitals, Doctors, Vets, Fire, Police etc.

Each hut and pod has a smoke alarm. Although we have a fire blanket and fire extinguishers in each hut and pod and around the site, this does not mean you should stay and fight a fire. In the event of a fire, please follow evacuation procedure and make your way to fire point at the site entrance as clearly marked.

The evacuation procedure in the event of a fire can be found on the kitchen door, in the notice board and site book. On arrival please make yourself aware of this procedure and the fire assembly point.

Please keep all entrances, exits and stairs free from obstruction in case of an emergency.

## **Additional Information**

We are a non-smoking establishment.

We have completed up to date fire and safety checks and have smoke alarms fitted in the building and each pod.

Light pollution; we have little outside lighting with emergency lighting in and around the building. All guests need to bring a good torch.

As you walk inside the building the lights will come on automatically via a sensor that detects movement, if in the toilets or showers this will be accompanied by a ventilation fan which will stay on until there is no further movement and the doors are shut. Then will continue for a short while on a timer and turn off. The kitchen light and fan operates by normal switch.

There is mobile phone coverage but it varies from each supplier. 02 seem to have the best on-site coverage. There is a payphone in Bighton village centre. Site wardens can be contacted 24/7 in an emergency either onsite or via mobile, coverage allowing. All our contact numbers are on the site notice board, in the site book situated in the kitchen and in each welcome pack in the huts and pods.

Two Hoots campsite is located 4 miles from Alresford, which has most amenities including pharmacies, pubs, cafes, banks, post office, newsagent, butcher, baker, co-op, Tesco, restaurants, hardware, clothes and many other shops. A petrol station can be found just over a mile from the site on the A31 in the Alresford direction.

The site is located on the outskirts of the Southdowns National Park where there are many activities, cycle and walking routes.

Our website provides a mine of information about local attractions, activities, special events, places to visit and special offers. If you do not have access to the Internet our notice board and site book is packed with the same.

## **Local Public Transport**

The nearest main bus service is 1 mile from the site on the A31 with a regular service in both directions to towns and villages. The nearest train station is Ropley, the famous Watercress Steam Railway Line approx 1 mile from the campsite. Here you can catch the train to Alresford, Four Marks or Alton (please note this is a visitor attraction with a limited timetable). Alton has a main line station. For further information see the notice board and campsite book.

## **Future Plans**

We intend to review our access provision annually. We welcome your feedback to help us to continually improve our service. If you have any comments or thoughts we would be pleased to hear them. Please either phone Caz or Dave on 01962 772242 or email us at [info@twohootscampsite.co.uk](mailto:info@twohootscampsite.co.uk) Thankyou.

## **Address:**

Two Hoots Campsite  
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Bighton  
Alresford  
Hampshire  
SO24 9SG

## **Contact Name Telephone and Email Address**

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